

## **UPAVIM PARTNER TRIP FAQS**

### Who will be guiding and traveling with the tour?

A: We are thrilled to have Alisa Woofter, our dedicated US Director of Sales, and Angela Bialon, the accomplished Guatemala Administrator of Crafts, as your companions throughout the entire tour. Alisa and Angela bring a wealth of experience to the table, having traveled this tour together numerous times. Their deep knowledge of the region, artisans, and safety protocols ensures that you will be in capable hands. Rest assured, their presence guarantees a seamless and enriching experience, allowing you to make the most of your journey while prioritizing your safety and enjoyment.

# What measures are being implemented to ensure the safety and security of participants?

A: Certainly, participant safety and security are of paramount importance to us. Our selected hotels and restaurants are strategically located in secure neighborhoods, ensuring that your stay and dining experiences are in a safe environment. Our guides are well-versed in a variety of safety measures, ensuring that you can fully enjoy your time while maintaining a high level of security throughout the entire journey. Your well-being is our top priority, and we've taken these precautions to provide you with a worry-free and enjoyable experience.

# Can you provide details about transportation and airport pickup?

A: Upon your arrival at Guatemala City - La Aurora International Airport (GUA), we will arrange for UPAVIM's Cooperative van and driver to pick you



up and transfer you to a well-located hotel in Guatemala City. We'll be using comfortable vehicles from a reliable local transportation company for the rest of the trip.

## Are there any concerns about the Villa Nueva neighborhood?

A: We understand the concerns, but rest assured, UPAVIM has been hosting foreign visitors safely for over two decades. The school and workshop facilities are secured with multiple safety measures, and our team has often stayed there overnight without any issues.

#### How will the tour conclude?

A: The tour will conclude with a direct return to the airport from Antigua, the final destination of the trip.

## Can I contact someone to discuss my concerns further?

A: Absolutely, we're here to address any additional concerns or questions you may have. Feel free to reach out to us, and we'd be happy to set up a call to discuss everything in more detail.

### How do I book my spot on the tour?

A: To secure your spot on UPAVIM's Partner Tour, please follow the instructions provided in the email for booking and payment.

### What should I bring with me on the tour?

A: We will provide a recommended packing list closer to the tour date, which will include essentials and items to enhance your experience.

## How many people will be in the tour group?

A: The tour group size for our Guatemala Tour typically ranges between 5 to 9 people.